



Cambridge IGCSE™

BUSINESS STUDIES

0450/22

Paper 2 Case Study

February/March 2024

MARK SCHEME

Pre-standardisation

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This document consists of **21** printed pages.

Cambridge Assessment International Education – Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always **whole marks** (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Social Sciences Subject Specific Marking Principles
(for point-based marking)**1. Components using point-based marking:**

- Point marking is often used to reward knowledge, understanding and application of skills. We give credit where the candidate's answer shows relevant knowledge, understanding and application of skills in answering the question. We do not give credit where the answer shows confusion.

From this it follows that we:

- a. DO credit answers which are worded differently from the mark scheme if they clearly convey the same meaning (unless the mark scheme requires a specific term)
- b. DO credit alternative answers/examples which are not written in the mark scheme if they are correct
- c. DO credit answers where candidates give more than one correct answer in one prompt/numbered/scaffolded space where extended writing is required rather than list-type answers. For example, questions that require n reasons (e.g. State two reasons...).
- d. DO NOT credit answers simply for using a 'key term' unless that is all that is required. (Check for evidence it is understood and not used wrongly.)
- e. DO NOT credit answers which are obviously self-contradicting or trying to cover all possibilities, e.g. a scattergun approach to a question asking for n items
- f. DO NOT give further credit for what is effectively repetition of a correct point already credited unless the language itself is being tested. This applies equally to 'mirror statements' (i.e. polluted/not polluted).
- g. DO NOT require spellings to be correct, unless this is part of the test. However spellings of syllabus terms must allow for clear and unambiguous separation from other syllabus terms with which they may be confused (e.g. Corrasion/Corrosion)

2. Presentation of mark scheme:

- Slashes (/) or the word 'or' separate alternative ways of making the same point.
- Semi colons (;) bullet points (•) or figures in brackets (1) separate different points.
- Content in the answer column in brackets is for examiner information/context to clarify the marking but is not required to earn the mark (except Accounting syllabuses where they indicate negative numbers).

3. Calculation questions:

- The mark scheme will show the steps in the most likely correct method(s), the mark for each step, the correct answer(s) and the mark for each answer
- If working/explanation is considered essential for full credit, this will be indicated in the question paper and in the mark scheme. In all other instances, the correct answer to a calculation should be given full credit, even if no supporting working is shown.
- Where the candidate uses a valid method which is not covered by the mark scheme, award equivalent marks for reaching equivalent stages.
- Where an answer makes use of a candidate's own incorrect figure from previous working, the 'own figure rule' applies: full marks will be given if a correct and complete method is used. Further guidance will be included in the mark scheme where necessary and any exceptions to this general principle will be noted.

4. Annotation:

- For point marking, ticks can be used to indicate correct answers and crosses can be used to indicate wrong answers. There is no direct relationship between ticks and marks. Ticks have no defined meaning for levels of response marking.

- For levels of response marking, the level awarded should be annotated on the script.
- Other annotations will be used by examiners as agreed during standardisation, and the meaning will be understood by all examiners who marked that paper.

0450/7115/0086 Business Studies – Paper 2 Annotations

Annotation	Description	Use
Tick	Tick	Indicates a point which is relevant and rewardable (used in part (a) questions).
Cross	Cross	Indicates a point which is inaccurate/irrelevant and not rewardable.
BOD	Benefit of doubt	Used when the benefit of the doubt is given in order to reward a response.
TV	Too vague	Used when parts of the answer are considered to be too vague.
REP	Repetition	Indicates where content has been repeated.
NAQ	Not answered question	Used when the answer or parts of the answer are not answering the question asked.
APP	Application	Indicates appropriate reference to the information in the context.
OFR	Own figure rule	If a mistake is made in a calculation, and the incorrect figure that results from the mistake is used for subsequent calculations.
SEEN	Noted but no credit given	Indicates that content has been recognised but not rewarded.
L1	Level 1	Used in part (b) questions to indicate where a response includes limited knowledge and understanding.
L2	Level 2	Used in part (b) questions to indicate where a response has a more detailed discussion and contains some evidence of justification.
L3	Level 3	Used in part (b) questions to indicate where a response includes a well-justified recommendation.

Question	Answer	Marks
1(a)	Explain <u>four</u> reasons why governments support the start-up of new businesses.	
1(a)	<p>Award 1 mark for each relevant reason (max 4).</p> <p>Award a maximum of 1 additional mark for each explanation.</p> <p>There are no application marks available for this question.</p> <p>Relevant reasons might include:</p> <ul style="list-style-type: none"> • To reduce unemployment - provides employment which may increase economic growth • To increase competition – encourages businesses to be efficient (when competing with other businesses) • To increase output - increase the variety of goods and services available to consumers • To provide benefits for society – some start-up businesses may create social enterprises • To provide specialist goods and services not provided by larger businesses – satisfies demand for niche products • May grow into larger businesses – as larger businesses were small when they started <p>For example: To reduce unemployment (1) by providing jobs/ employment which may increase economic growth in the country (1).</p>	8

Question	Answer			Marks
1(b)	<p>Using Appendix 1 and other information, consider how AF may be affected by the following three changes in legal controls over employment issues in country X. Which legal control will have the most effect on AF? Justify your answer.</p> <ul style="list-style-type: none"> • Increase in the legal minimum wage • Additional health and safety regulations • Employees can only work a maximum of 50 hours each week 			
1(b)	Level	Description	Marks	12
3	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of two or more legal controls.</p> <p>Well-justified conclusion.</p> <p>Candidates discussing the three legal controls in detail, in context and with a well-justified conclusion, including why the alternative legal controls were rejected, should be rewarded with the top marks in the band.</p>	9-12		
2	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of at least one legal control.</p> <p>Judgement with some justification/some evaluation of choice made.</p> <p>Candidates discussing two or more legal controls in detail and applying it to the case should be rewarded with the top marks in the band.</p>	5-8		
1	<p>Limited application of knowledge and understanding of relevant business concepts.</p> <p>Limited ability to discuss the legal controls with little/no explanation.</p> <p>Simple judgement with limited justification/limited evaluation of choice made.</p> <p>Candidates outlining the three legal controls in context should be rewarded with the top marks in the band.</p>	1-4		
0	No Creditable Response	0		

Question	Answer	Marks						
	<p>Relevant points might include:</p> <table border="1" data-bbox="320 342 1273 1792"> <tbody> <tr> <td data-bbox="320 342 512 779">Increase in the legal minimum wage</td> <td data-bbox="512 342 1273 779"> <ul style="list-style-type: none"> • If wages increase it may improve motivation • Increased costs if pay 10 workers higher pay • Already pay above minimum wage so may not have to increase pay – costs may not change • Alternative employers may attract the workers away from AF if it does not increase their pay to keep the differential – higher recruitment costs • Increase in potential customers due to increase in disposable income leading to more sales of AF's meals </td> </tr> <tr> <td data-bbox="320 779 512 1104">Additional health and safety regulations</td> <td data-bbox="512 779 1273 1104"> <ul style="list-style-type: none"> • Increased costs of training production employees in the factory producing food - less likely to have accidents less time off work through injury - more output/fewer errors • Workers feel safer so become more motivated - positive impact on output/efficiency • Additional equipment may be required - increased cost for AF </td> </tr> <tr> <td data-bbox="320 1104 512 1792">Employees can only work a maximum of 50 hours each week</td> <td data-bbox="512 1104 1273 1792"> <ul style="list-style-type: none"> • May need to employ more than 10 skilled production employees during busy times or fewer customers accepted as each employee can only work a maximum of 50 hours a week – possible impact on ability to meet demand and may lose sales • Wage costs may increase for most of the year – possibly causes a cash flow problem • Workers may be less tired, so work is more efficient/ more motivated/fewer errors • Lower wages for employees if regularly paid extra for the additional hours worked - reduce motivation • May lead to customer orders being delayed - decline in reputation – possibly fewer sales • Workers may have to work faster in busy periods to meet demand in less time. Potential for errors/ increased productivity </td> </tr> </tbody> </table>	Increase in the legal minimum wage	<ul style="list-style-type: none"> • If wages increase it may improve motivation • Increased costs if pay 10 workers higher pay • Already pay above minimum wage so may not have to increase pay – costs may not change • Alternative employers may attract the workers away from AF if it does not increase their pay to keep the differential – higher recruitment costs • Increase in potential customers due to increase in disposable income leading to more sales of AF's meals 	Additional health and safety regulations	<ul style="list-style-type: none"> • Increased costs of training production employees in the factory producing food - less likely to have accidents less time off work through injury - more output/fewer errors • Workers feel safer so become more motivated - positive impact on output/efficiency • Additional equipment may be required - increased cost for AF 	Employees can only work a maximum of 50 hours each week	<ul style="list-style-type: none"> • May need to employ more than 10 skilled production employees during busy times or fewer customers accepted as each employee can only work a maximum of 50 hours a week – possible impact on ability to meet demand and may lose sales • Wage costs may increase for most of the year – possibly causes a cash flow problem • Workers may be less tired, so work is more efficient/ more motivated/fewer errors • Lower wages for employees if regularly paid extra for the additional hours worked - reduce motivation • May lead to customer orders being delayed - decline in reputation – possibly fewer sales • Workers may have to work faster in busy periods to meet demand in less time. Potential for errors/ increased productivity 	
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	Conclusion	<p>Relevant points might include:</p> <ul style="list-style-type: none"> • The increase in the minimum wage will have the most effect on AF because it is likely to increase the total wage costs for AF which may reduce profit. This will reduce the return on the investment for the partners. Training is not likely to cost much, and it is a one-off payment whereas increases in wage costs will be constant. The maximum of 50 hours will not have much effect as AF can just employ a few more workers and AF will not have to make extra payments to AF's existing employees. • The additional health and safety regulations will have the most effect on AF because this will require additional equipment to be purchased. AF already want to increase output of meals at the factory, and it will increase the amount AF need to borrow to finance this expansion. • Employees can only work a maximum of 50 hours each week will have the most effect on AF because AF will need to employ more than 10 production employees or AF will not be able to meet the increased demand for AF's products and therefore may lose the potential increase in revenue. 	
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Question	Answer	Marks
2(a)	Explain <u>two</u> benefits to AF of segmenting its market.	
2(a)	<p>Award 1 mark for each benefit (max 2).</p> <p>Award a maximum of 3 additional marks for each explanation of the benefit of segmenting the market – one of which must be applied to this context.</p> <p>Relevant benefits might include:</p> <ul style="list-style-type: none"> • May be able to increase sales – by catering to the needs of specific market segments – ensuring the goods or services produced are exactly what the consumer wants • May meet customer demand that is not currently being satisfied by existing larger businesses – by identifying a gap in the market for a particular product – allowing demand to be satisfied that is currently not being met • May make the business more competitive with larger businesses in that market by serving a niche part of the market - enabling the smaller business to survive in the larger market • May be able to charge a higher price from segmenting the market as it may target a niche market – as often few competitors are selling the specific products in this segment – may lead to higher revenue • Target specific market segment - may make marketing expenditure more effective – therefore may be more cost effective/not waste of scarce resources <p>For example: May identify a gap in the market (1) and therefore meet the customer demand that is not currently being satisfied by larger existing businesses (1) making AF more competitive with larger food businesses in that market (app) enabling AF to survive and be successful in the larger market (1).</p> <p>Application could include: meals; restaurants; workers from another country; food recipes; 90% ingredients imported; partnership; 100 000 workers; produced in own kitchen; new technology may be installed in factory; high demand for AF's food; no other businesses producing similar high-quality food.</p>	8

Question	Answer		Marks
2(b)	<p>Using Appendix 2 and other information, consider each of the following elements of the marketing mix for AF's new meal. Would this be a suitable marketing mix for the new meal? Justify your answer.</p> <ul style="list-style-type: none"> • Price - using penetration pricing • Place - selling to food retailers in Main City • Advertising - using social media 		
	Level	Description	Marks
	3	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of two or more elements.</p> <p>Well-justified conclusion.</p> <p>Candidates discussing the three elements in detail, in context and with a well-justified conclusion why this would or would not be a suitable marketing mix should be rewarded with the top marks in the band.</p>	9-12
	2	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of at least one element.</p> <p>Judgement with some justification/some evaluation of conclusion made.</p> <p>Candidates discussing two or more elements in detail and applying it to the case should be rewarded with the top marks in the band.</p>	5-8
	1	<p>Limited application of knowledge and understanding of relevant business concepts.</p> <p>Limited ability to discuss the elements with little/no explanation.</p> <p>Simple judgement with limited justification/limited evaluation of conclusion made.</p> <p>Candidates outlining the three elements in context should be rewarded with the top marks in the band.</p>	1-4
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Question	Answer		Marks
	Advertising - using social media	<ul style="list-style-type: none"> • Advertise on social media so will be seen by a large number of people - raising awareness of the new meal • Can target 100 000 people from country A who are working in country X - advertising focused on target market so more effective advertising • Can use the language/culture of country A to advertise the new meals - making it more accessible and appealing to the target market • Low or no cost to advertise - may not need to pay for adverts to be designed/design own adverts to post • Direct interaction with customers to answer questions/post favourable comments - satisfied customers can quickly advertise the new meal for AF - increasing sales/encouraging customers to try the new meal • Can encourage existing customers of AF to post favourable comments about the new meal encouraging other people to try the new meal • Not all customers may use social media - so do not see the advertising and not aware of the new meal • There may be negative comments posted - difficult to counter negative publicity and may reduce reputation for high quality meals • Alternative methods of advertising may be discussed such as leaflets, posters, newspapers, billboards 	

	<p>Justification may include:</p> <ul style="list-style-type: none">• The marketing mix will be effective as the price will be low to attract new and existing customers to try the new meal. Selling through food retailers will mean a wider market of people that include those who do not come from country A will be able to see and purchase the new meal and advertising on social media will also widen the market for the new meal as more people can be reached than advertising on TV or in newspapers. Social media is low-cost advertising for a partnership as AF is unlikely to have a large marketing budget and it is an effective way to reach existing customers as well as new ones. The marketing mix chosen should make the launch of this new meal a success.• The marketing mix is likely to be successful but using penetration pricing is not the best pricing method to choose because price could be set higher to appeal to the target market, as 60% earn a high income. A low price may make customers think the product is low quality and then they may not try the new meal even if they already buy AF's products. It also reduces the revenue earned from sales so price skimming might be a better pricing method to choose as this will lead to customers thinking the meal is of a high quality and, as it is new, may be willing to pay this high price.	
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Question	Answer	Marks
3(a)	Explain <u>two</u> ways an appreciation in the exchange rate of country X might affect AF.	
3(a)	<p>Award 1 mark for each way (max 2).</p> <p>Award a maximum of 3 additional marks for each explanation of the way an appreciation of the exchange rate might affect AF – one of which must be applied to this context.</p> <p>Relevant ways might include:</p> <ul style="list-style-type: none"> • Decreases the cost of imported raw materials – enabling price to be reduced - making AF's products more competitive so sales and revenue may rise • May increase spending on AF meals - lower prices of imported consumer products may mean a lower proportion of income spent on essentials • AF may become more competitive – other restaurants do not import their ingredients – so they will not be affected by lower import costs so prices may not fall • Profit margin may increase due to lower raw material costs if prices not reduced - profit may increase <p>For example: Lower cost of imported raw materials (1) leads to reduction in the total cost of producing meals (app) which may lead to lower prices being charged to customers (1) increasing sales for AF (1).</p> <p>Application could include: meals; restaurants; workers from another country; food recipes; 90% ingredients imported; partnership; 100 000 workers; produced in own kitchen; new technology may be installed in factory; high demand for AF's food; no other businesses producing similar high-quality food</p>	8

Question	Answer			Marks
3(b)	<p>Consider the following two ways AF could increase output in its factory. Which would be the best way to use? Justify your answer.</p> <ul style="list-style-type: none"> • Investing in new technology • Buying more of their existing equipment 			
3(b)	Level	Description	Marks	12
3	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of both options.</p> <p>Well-justified recommendation.</p> <p>Candidates discussing both options in detail, in context and with a well-justified recommendation, including why the alternative option was rejected, should be rewarded with the top marks in the band.</p>	9-12		
2	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of at least one option.</p> <p>Judgement with some justification/some evaluation of choice made.</p> <p>Candidates discussing in detail of at least one option and applying it to the case should be rewarded with the top marks in the band.</p>	5-8		
1	<p>Limited application of knowledge and understanding of relevant business concepts.</p> <p>Limited ability to discuss the options with little/no explanation.</p> <p>Simple judgement with limited justification/limited evaluation of choice made.</p> <p>Candidates outlining both options in context should be rewarded with the top marks in the band.</p>	1-4		
0	No Creditable Response		0	

Question	Answer		Marks						
	Relevant points might include:								
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	Buying more of their existing equipment	<ul style="list-style-type: none"> • Maintain the traditional taste of the food - therefore maintain sales • Little or no training needed as employees already know how to use the existing equipment - stops costs increasing • Much cheaper to purchase - as \$25 000 - less need to take out a bank loan - may not need to make interest payments • If need to recruit new employees, then may be able to use on-the-job training - which may be cheaper than off-the-job training that may be required if new technology had been purchased 	<ul style="list-style-type: none"> • May not be as efficient as new technology - so output may not increase as quickly - unit costs may not fall as far as if new technology had been used • Production employees may get bored as the equipment is still the same to produce the traditional meals • May not be sufficient space so requires a change in the layout of the factory which could slow down production 	
	Conclusion	<p>Relevant points might include:</p> <ul style="list-style-type: none"> • AF should buy new technology for its factory as it will increase productivity and therefore reduce unit costs of meals. This will either increase its profitability or allow AF to reduce prices to further increase demand. More existing equipment should not be purchased as it will keep productivity at the same level giving AF no competitive advantage. • AF should buy more of its existing equipment as it allows traditional tasting meals from country A to be produced. If new technology was introduced this may affect the taste of the meals and lead to reduced demand as the product no longer tastes authentic. 		

Question	Answer	Marks
4(a)	<p>Explain <u>two</u> advantages and two disadvantages for AF of using retained profit as a source of finance for the investment in the factory.</p>	
4(a)	<p>Award 1 mark for each advantage/disadvantage (max 4).</p> <p>Award a maximum of 1 additional mark for each explanation of the advantage/disadvantage of using retained profit as a source of finance which must be applied to this context.</p> <p>Relevant advantages might include:</p> <ul style="list-style-type: none"> • Does not have to be repaid – unlike if new technology was purchased using a bank loan • Available straight away - no delay in investment for the two partners • No interest to pay unlike a bank loan – may mean prices of food products may remain the same <p>Vetter Comment: Could add as an advantage that no additional borrowing required / lower non-current liabilities / lower gearing. I know gearing is no on the syllabus but candidates who study accounting may bring it in</p> <p>Relevant disadvantages might include:</p> <ul style="list-style-type: none"> • May not have sufficient retained profit – as only been trading as a partnership for 2 years • Profits might be low or even a loss made – so limited initial investment for the production lines in the factory <p>Vetter Comment: the first 2 BP are very similar and the low profits impacts on the retained profit so not sure awarding twice</p> <ul style="list-style-type: none"> • Reduces payments to owners – so little return on the investment of the partners <p>For example: AF may not have sufficient retained profit for the investment (1) as the partnership has only been trading for 2 years (app).</p> <p>Application might include: meals; restaurants; workers from another country; food recipes; 90% ingredients imported; 2 years as a partnership; 100 000 workers; produced in own kitchen; new technology may be installed in factory; high demand for AF's food; no other businesses producing similar high-quality food</p>	8

Question	Answer			Marks
4(b)	Using Appendix 3 and other information, consider the advantages and disadvantages of the <u>two</u> new meals AF could choose to produce. Which meal should AF choose? Justify your answer using suitable calculations.			
4(b)	Level	Description	Marks	12
3	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of both meals.</p> <p>Well-justified recommendation.</p> <p>Candidates discussing both meals in detail, in context and with a well-justified recommendation, including why the alternative meal was rejected, should be rewarded with the top marks in the band.</p>	9-12		
2	<p>Sound application of knowledge and understanding of relevant business concepts using appropriate terminology.</p> <p>Detailed discussion of at least one meal.</p> <p>Judgement with some justification/some evaluation of choice made.</p> <p>Candidates discussing at least one meal in detail and applying it to the case should be rewarded with the top marks in the band.</p>	5-8		
1	<p>Limited application of knowledge and understanding of relevant business concepts.</p> <p>Limited ability to discuss the meals with little/no explanation.</p> <p>Simple judgement with limited justification/limited evaluation of choice made.</p> <p>Candidates outlining both meals in context should be rewarded with the top marks in the band</p>	1-4		
0	No Creditable Response		0	

Question	Answer		Marks				
	Relevant points might include:						
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	Meal 2	<ul style="list-style-type: none"> Total revenue will be higher at \$25 000 per month Forecast sales are higher than Meal 1 at 5000 per month The profit margin will be higher at 32% The forecast sales are much higher than Meal 1 making it possible that sales of other AF products will increase 	<ul style="list-style-type: none"> The gross profit per month will be lower at \$10 000 The gross profit margin will be lower at 40% The total cost will be higher at \$17 000 which is \$3000 more The break-even number of sales will be the same as Meal 1 at 1000 per month 				
	Recommendation	<p>Justification might include:</p> <ul style="list-style-type: none"> Meal 1 is better as it has a higher gross profit margin which is likely to increase further after the appreciation in the exchange rate for country X leading to lower imports costs of ingredients. The price is higher than Meal 2 which should not deter workers from another country as there are 60 000 high-income workers from country A working in country X and are its target market. Meal 2 is better as it achieves a \$2000 higher profit per month and has a higher profit margin by 					

		2% than Meal 1.	
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